

## **Return policy**

Return requests must be sent to [dekeyzerhardscapes@gmail.com](mailto:dekeyzerhardscapes@gmail.com) within 10 days of receipt of your item.

A member of our customer service team will contact you to discuss, and if it is determined appropriate, a replacement item will be shipped or a refund will be initiated.

Please allow at least 15 days for the refund to be processed. Money will be sent to your original method of payment. We will email you once your refund or replacement item has been processed.

## **Damaged goods**

In the event a product arrives damaged, please contact our customer service team at [dekeyzerhardscapes@gmail.com](mailto:dekeyzerhardscapes@gmail.com).